Responsible to worked on user logon issues and make them new Profiles Setup.

Creating Local users, Domain users and Domain groups for IT teams.

Working with the Ticket's tool Helios on severity and priority based Resolving issues through  
Remote Administration access tools, Remote Desktop Connection.

Configuring different RAID levels.

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Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities.

Comprehensive Knowledge on Firewalls

Experience in Installation and Configuration of Active Directory server, Group Policies, User and Group Management.

Good knowledge on IIS setup and configuration of Application Pools

* Expertise on Windows Server 2008/2012/2016 Active directory concepts, architecture and trouble shooting.
* Troubleshooting windows AD/DNS/DHCP/Service Issue.